

The following are the summary minutes of the **Senior Programs Advisory Board** meeting held on Thursday, June 9, 2022, at 9:00 a.m. at Munson Senior Center, 975 S. Mesquite Street, Las Cruces, New Mexico.

6 **MEMBERS PRESENT:**

Chair Jo Ann Rodriguez-Haught, Frank O' Brien Papen Center Representative

8 Judy Chavarria, Member-at-Large

Dr. Abel L. Chavarria, District 1 Representative

10 Sharlene Wittern, District 3 Representative Yolanda Knodle, District 4 Representative

12 Diane Turo, District 6 Representative

David Hernandez, Eastside Center Representative

14 Belinda Soto, Henry Benavidez Recreation Center

16 **MEMBERS ABSENT:**

Vice Chair Gabriel Montalvo, Munson Center Representative

18 Secretary Mona Bedale, District 2 Representative

Manuel Contreras, District 5 Representative

GUESTS PRESENT:

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22 Sonia Saldana, Senior Programs Administrator

Chris Behrens, Recreation Facility Manager

24 Guille Carranza, Recording Secretary

- 26 **I.** CALL TO ORDER: Chair Jo Ann Rodriguez-Haught, Frank O' Brien Papen Center Representative, called the Senior Programs' Advisory Board meeting to order at 9:00 a.m. on
- Thursday, June 9, 2022, at the Munson Senior Center, 975 S. Mesquite Street, Las Cruces, NM.
- 30 II. ROLL CALL: Roll call was taken, and a quorum was ascertained.
- 32 **III.** PLEDGE OF ALLEGIANCE: The Pledge of Allegiance was led by Dr. Abel Chavarria, District 1 Representative.
 - IV. MOMENT OF SILENCE: The Board observed a moment of silence.
- V. APPROVAL OF THE AGENDA: Dr. A. Chavarria moved to approve the June 9, 2022,
- Senior Programs Advisory Board Meeting agenda as presented. Motion seconded by Judy Chavarria, Member at Large Representative. Vote: 8 Ayes, 0 Nays. Motion carried unanimously.
- VI. <u>CONFLICT OF INTEREST:</u> Board members had no conflict of interest with any item of business on the agenda.
- 44 **VII.** <u>INTRODUCTIONS:</u> Yolanda Knodle, newly appointed District 4 Representative, was introduced and welcomed. She is a retired early childhood educator from New Mexico State
- 46 University. She has been busy caring for her grandchildren, family members, and checking on her elderly neighbors.

Senior Programs Advisory Board Meeting Minutes June 9, 2022 Page 2

exactly what their water usage is for the month.

VIII. <u>PUBLIC COMMENT:</u> J. Chavarria thanked the Las Cruces Fire Department (LCFD) for the prompt response to a house fire in her neighborhood. They were very efficient and quickly extinguished the fire within minutes.

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David Hernandez reported a water leak on the northside of the Henry Benavidez Recreation Center. He stated a large puddle of water has accumulated in that area and it continues to grow. He has reported the issue to several staff members. Chris Behrens, Recreation Facility Manager, stated a work order was placed last month with the Facilities Department. The Facilities Department is looking into the issue. He will follow up with Facilities on the status of the work order. Dr. A. Chavarria requested the issue be resolved as soon as possible because during this drought, every drop of water is important and should not be wasted. He added it seems as if the City does not care about our water since the issue has not been resolved. S. Saldana stated water conservation is very important. She will ensure Senior Programs' staff follow up with the work order today to ensure the issue is resolved as soon as possible. Board members recommended placing an article in the newsletter to remind the public about the importance of conserving water.

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IX. ACTION ITEM(S): Dr. A. Chavarria moved to approve the May 12, 2022, Senior Programs Advisory Board meeting minutes as presented. J. Chavarria seconded the motion. Vote: 8 Ayes, 0 Nays; Motion carried unanimously.

It was reported the City of Las Cruces Utilities Department now has a water app that tells people

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X. <u>DISCUSSION ITEMS - SENIOR PROGRAMS ADMINISTRATOR'S REPORT</u>: Sonia Saldana, Senior Programs Administrator, stated that due to the recent break-in at the Munson Center facility and for security purposes, the Munson Center front doors will continue to be designated as the main entrance to the facility. The north and south side doors will continue to be used as exit doors only.

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Dr. A. Chavarria commented there are times when they see people with mental health issues 78 coming into the centers. He asked if staff are trained to work with people with mental health issues that are disruptive and pose a threat to the seniors. S. Saldana explained part of the reason the front entrance to the center has been designated as the main entrance to the building 80 is to make sure staff knows who comes into the building. If an individual walks into the facility 82 and exhibits disruptive behavior, staff have been trained to immediately call law enforcement. Staff will try to move the individual away from the group or move the participants away from the individual to keep everyone safe until law enforcement arrives. S. Saldana asked the Board to 84 remain vigilant and report any incidents to the staff so they can address the situation before it gets out of hand. Board members stated there is no staff available at the Eastside Center that 86 they can report these types of incidents to. The only staff are the kitchen staff. S. Saldana stated 88 participants can report these incidents to Roger Bishop, Nutrition Program Manager, kitchen staff, Home Delivered Meals programs staff, and Tanya Quintana, Senior Office Assistant. Board 90 members recommended those individuals that have been designated as a contact person for the Center should be more visible and introduce themselves to the participants at the centers so that 92 participants know who to contact.

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J. Chavarria stated she feels vulnerable at the Eastside Center, because sometimes it is just the seniors eating lunch by themselves with no staff members present. S. Saldana reiterated kitchen staff and various staff members at the center have been trained to assist with these types of

- incidents. Staff attend annual active shooter training classes. Presenters are scheduled to provide mental health and CPI training to the staff. S. Saldana stressed the importance of ensuring everyone is aware of their surroundings. She reported the security alarm system at Munson Center is being updated and will soon be operational. Staff is working on installing security cameras at the facilities.
- S. Saldana announced cleaning and sanitizing efforts will continue at the centers. Tables, chairs, and high touched areas in the buildings will continue to be cleaned and sanitized. Participants will also continue to be encouraged to sanitize and wash their hands regularly.
- Senior Programs staff have received several complaints that the participants miss their cup of 108 coffee in the mornings. Beginning July 1, 2022 coffee and pastries are being reinstated at Munson and Eastside Centers, with a few changes. The coffee pots are being replaced with Keurig 110 machines for health and safety reasons. These machines require minimal maintenance and sanitizing. The pastries will be individually wrapped. There will not be a price increase for the coffee and pastries. This includes tea. Frank O'Brien Papen Center and Henry Benavidez Center 112 will not have coffee and pastries available for sale because these centers open later in the day. 114 S. Saldana announced participants cannot bring in their own coffee or coffee machines into the centers because the equipment has the potential of getting lost, stolen, or if someone gets sick 116 from the drinking the coffee it poses a liability to the City. In addition, a food handler's permit is now required for anyone handling food. We want to make sure everyone stays safe.
- It was reported that the kitchen staff should be trained on the proper way to handle food. The kitchen staff do not change their gloves when they handle things other than food. It was reported this happens frequently at all the centers. The kitchen staff need to be reminded that gloves should be used when serving and if they do something else in between they need to replace their gloves when they return to the serving line or take off their gloves while tending to other things.

 S. Saldana will follow up with the Nutrition Program Manager.
- S. Saldana announced based on the recent Nutrition Program Survey results, a majority of the Senior Programs' participants voted to do away with the meals program reservation system.
- Beginning July 1, 2022 meal reservations are no longer required. The only meal reservations that participants are required to make are for the Thanksgiving and Christmas holiday meals. Meals will be prepared based on historical data and will add a 10 percent variance. D. Turo stated her
- concern is that if Senior Programs moves away from the reservation system, there will be an
- increase in the amount of food being wasted or thrown away. It is concerning because the price of food has increased significantly during the past few months. S. Saldana stated food waste
- has been an issue even with the reservation system in place. Participants forget to cancel or fail to show up for their meal reservation. She reminded Board members any leftover food, that can
- be frozen, is used for the home delivered meals program participants.
- A survey was conducted to receive feedback from the participants about their music preference. Some people enjoy hearing the piano being played during lunch and others have a strong opinion
- against playing the piano. Based on the survey results, a majority of the participants chose to have the piano played during lunch. As a result, the piano will be played during lunch three days
- out of the week, Monday, Wednesday, and Fridays. If Board members have any feedback on any of these changes that were recently implemented, please contact S. Saldana.

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Senior Programs Advisory Board Meeting Minutes June 9, 2022 Page 4

- S. Saldana also announced beginning July 1, 2022 participants of the Grab N' Go meal program 146 will no longer be allowed to pick up multiple meals. Participants will only be allowed to pick up a meal for their spouse or qualifying adult child. Beginning July 1, 2022 Senior Programs will also
- 148 be asking that all meal program participants present their Senior Programs member card to the hostess on a daily basis. She announced member cards are being updated. The member cards
- 150 will have a bar code that provides the member's name and ID number. The bar code will be scanned by the hostess during the check-in process each time the participant has lunch at the
- 152 center. This check-in process is currently being used at the Benavidez Center for the congregate meals program participants. If you know of someone who needs a meal and they cannot attend
- 154 one of the centers, please let the staff know and they can assess the individual for the home delivered meals program. 156
- S. Saldana reported C. Behrens has done an excellent job working with the volunteers of the
- 158 Russ Boor Community Garden. The New Mexico Aging and Long-Term Services Department staff recently visited the community garden, and they were very impressed with the garden. They
- 160 are interested in modeling the community garden's mission of distributing produce to the seniors in the community. 162
- XI. CHAIR AND BOARD MEMBER UPDATES: S. Saldana will work on finding presenters that 164 can provide training on elder abuse. C. Behrens is working on scheduling flu shot clinics in the near future.
- J. Chavarria reported the vegetables served at the Eastside Community Center continue to be 168 overcooked. S. Saldana will follow up with the kitchen staff.
- 170 The next Board meeting will be held Thursday, July 14, 2022, at Henry Benavidez Recreation Center, 1045 McClure Road, Las Cruces, NM at 9:00 a.m.
- 172 XII. ADJOURNMENT: Dr. A. Chavarria moved to adjourn the Board meeting at 10:55 a.m. 174 Motion seconded by J. Chavarria. Vote: 8 Ayes, 0 Nays. Motion carried unanimously.
- 176 Submitted.

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Mona Bedale, Secretary